

Simple Golf Frequently Asked Questions

Q) Why have we changed to new Golf booking software?

Support: As software ages, vendors tend to age out technical support. Upgrading to Simple Golf will ensure ongoing support and access to future updates, patches and technical assistance as required.

Better performance: Simple Golf is designed to take advantage of the latest hardware and software technologies. As it is Cloud based it offers more stability which provides a smoother and more reliable user experience.

Simple Golf offers both Members and the Pro Shop features and functionality that our current software does not, for example transactions on Prize Wallets.

Q) How do I log in?

Go to the Club's Website (www.astonhillsgolfclub.com.au) and on the home page click on the button that says Simple Golf - Online booking, this will take you to the Login Screen.

Q) I know my GolfLink number but what is my member number?

Your member is the last 4 digits of your GolfLink number. For example, if your GolfLink number is 5110803354 your member number is 03354. However, with Simple Golf there is no need to enter the zero when you login. In this case you would enter your member number as 3354 followed by your password.

Q) My password has changed what is it now?

Simple Golf changed everyone's password.

Your password is the day and month of your birthday. For example, if your birthday is the 15th of February your Password is 1502.

Q) Will my Favourite groups be brought into the new software, or do I need to recreate them?

No. All the settings in Our Golf are not carried across to Simple Golf.

You will need to recreate your favourite groups as all settings.

To do this go to Tee Bookings (from the home screen), there you will see the days available to book. Scroll down to the day that you want to make your booking and click that day once.

Select the time you wish to play and press the Book Group button. The software will automatically add your name. Press the Edit Group button and you will see where you can add players 2, 3 & 4.

Type the Surname of the Member into the field (i.e., player 2) and once Simple Golf has found their full name click on that once and they will be added to your group. You will see "Add Friend", click on that and then you will see a blue tick.

Repeat the process for players 3 & 4. Then click update booking.

The next time you go to make a booking you will see your "partners" names, simply click on the + symbol on the left-hand side of each person's name and it will add them to your timeslot.

Q) Can I add guests to my booking?

Yes. Book yourself in as normal then under Add guest type in their GolfLink number and press enter, Simple Golf is a live system with GolfLink so once you have entered your Guest's GolfLink number in correctly Simple Golf will auto fill the rest.

Q) My contact details have changed do I contact the Office or can I change them in Simple Golf.

At this stage you will still need to notify the Office. Once the Office has updated your details changes will automatically be made to your Profile on Simple Golf.

Q) I can see other Members names under Member Search, why can't I see their phone numbers?

The reason for this is it against Privacy to automatically give players access to other members phone numbers. However, if you wish your phone number to be visible go to your profile, scroll down to Mobile and simply change the Hidden Button to Visible.

Q) I've topped up my Account at the Bar with \$100 and now I can't see it in my wallet?

Simple Golf is Golf Software. If you have added credit to the Bar this will only show up at the POS itself as this is a localised payment kept to your SwiftPOS account.

Q) Is there a scoring app available?

There will be a scoring app available, however we are holding back this feature until you are all familiar with Simple Golf first. for members later in the year. We hope to roll out the app in September, in line with Membership renewals.